

## Major Tourism Award for The Lodge at Castle Leslie Estate



The Lodge at Castle Leslie has won a major tourism award in recognition of the quality and hospitality of its staff. The AA Courtesy & Care Award goes to Co. Monaghan for the first time and was presented by Minister of State for Tourism Michael Ring at a prestigious ceremony in Dublin on Wednesday evening (16th Sept)

A member of The AA's Secret Hotel Inspectorate commented: "This award is an acknowledgement to the staff at The Lodge at Castle Leslie who are inherently warm and welcoming; virtues that can make or break a stay. The members of staff at The Lodge are a credit to General Manager, Brian Baldwin."

On awarding the top honour, The AA's Director of Consumer Affairs Conor Faughnan, said: "Attentive and good-natured service delivery are some of the main criteria for the AA Courtesy & Care award. The team at The Lodge at Castle Leslie Estate fit the bill in this regard and are great ambassadors for the industry as a whole, which is why we are delighted to be presenting them with this award."

The AA four star property is located at the entrance of the lavish Castle Leslie Estate, a legacy of the Leslie family since the 16th century. Complete with Victorian Treatment Rooms and a nearby Equestrian Centre, The Lodge at Castle Leslie is an ideal setting for those who prefer the finer things in life.

On accepting the award, General Manager Brian Baldwin said: "Our service promise at Castle Leslie Estate is to provide a unique and memorable experience for all our guests, demonstrating the highest standards in customer care. Each and every member of the team thrives on the recognition received from guests and industry peers, and to be awarded the prestigious title of AA Courtesy and Care demonstrates that they are best in class."